This warranty shall be invalid if the product is damaged as a result of defacement, misuse, abuse, neglect, accident, destruction or alteration of the serial number, improper electrical voltages or currents, repair alteration or maintenance by any person or party other than our own service facility or an authorized Service Center, or any use violative of instructions furnished by us.

This warranty is also rendered invalid if this product is removed from the country in which it was purchased, if it is used in a country in which it is not registered for use, and/or if it is used in a country for which it was not designed. Due to variations in telephone systems and communications laws, this product may be illegal for use in some countries. Conairphone™ assumes no responsibility for damages or penalties incurred resulting from the use of this product in a manner or location other than that for which it is intended

This one-year limited warranty is in lieu of all other expressed warranties, obligations, or liabilities.

ANY IMPLIED WARRANTIES. OBLIGATIONS. OR LIABILITIES. INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, SHALL BE LIMITED IN DURATION TO THE ONE-YEAR DURATION OF THIS WRITTEN LIMITED WARRANTY SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU

IN NO EVENT SHALL WE BE LIABLE FOR ANY SPECIAL. INCIDENTAL OR CONSEQUENTIAL DAMAGES FOR BREACH OF THIS OR ANY OTHER WARRANTY. EXPRESSED OR IMPLIED. WHATSOEVER.

Some states do not allow the exclusion or limitation of special. incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which may vary from state to state.

Service Center ©2002 CONAIR CORPORATION 7475 N. Glen Harbor Blvd., Glendale, AZ 85307 Printed in China

IB-4220A

# CONAIRPHONE

## Call Waiting\*\*/Caller ID\* Sport Telephone



\*You must subscribe to Caller ID service from your local telephone company to receive Caller Identification.

HOTLINE 1-800-366-0937 CID154 Owner's Manual

<sup>\*\*</sup>You must have Call Waiting and Call Waiting Caller ID service to enjoy this feature.

## **IMPORTANT SAFETY INSTRUCTIONS**

BEFORE USING YOUR TELEPHONE EQUIPMENT, BASIC SAFETY PRECAUTIONS SHOULD ALWAYS BE FOLLOWED TO REDUCE THE RISK OF FIRE, ELECTRIC SHOCK AND INJURY TO PERSONS, INCLUDING THE FOLLOWING:

- Read and understand all instructions.
- 2. Follow all warnings and instructions marked on the product.
- Unplug this product from the wall telephone jack and power outlet before cleaning. Do not use liquid cleaners or aerosol cleaners. Use a damp cloth for cleaning.
- Do not use this product near water, for example, near a bath tub, wash bowl, kitchen sink, or laundry tub, in a wet basement. or near a swimming pool.
- Do not place this product on an unstable cart, stand, or table.
   The product may fall, causing serious damage to the product.
- 6. Slots or openings in the cabinet and the back and bottom are provided for ventilation, to protect it from overheating. These openings must not be blocked or covered. The openings should never be blocked by placing the product on a bed, or other similar surface. This product should never be placed near or over a radiator or heat register.
- Do not overload wall outlets and extension cords as this can result in the risk of fire or electric shock.
- Never push objects of any kind into this product through cabinet slots as they may touch dangerous voltage points or short out parts that could result in the risk of fire or electric shock. Never spill liquid of any kind on the product.
- 9. To reduce the risk of electric shock, do not disassemble this product, but take it to a qualified serviceman when some service or repair work is required. Opening or removing covers may expose you to dangerous voltages or other risks. Incorrect reassembly can cause electric shock when the appliance is subsequently used.
- 10. Unplug this product from the wall outlet and refer servicing to qualified service personnel under the following conditions:
  - a. When the power supply cord or plug is damaged or frayed.
  - b. If liquid has been spilled into the product.
  - c. If the product has been exposed to rain or water.

- d. If the product does not operate normally by following the operating instructions. Adjust only those controls that are covered by the operating instructions because improper adjustment of other controls may result in damage and will often require extensive work by a qualified technician to restore the product to normal operation.
- e. If the product has been dropped or cabinet has been damaged.
- f. If the product exhibits a distinct change in performance.
- 11. Avoid using a telephone (other than a cordless type) during an electrical storm. There may be a remote risk of electric shock from lightning.
- Do not use the telephone to report a gas leak in the vicinity of the leak.

# SAFETY INSTRUCTIONS FOR BATTERIES

#### CAUTION

TO REDUCE THE RISK OF FIRE OR INJURY TO PERSONS, READ AND FOLLOW THESE INSTRUCTIONS.

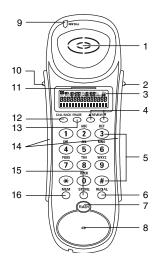
- Use only 4 x 1.5V AAA alkaline batteries mentioned in the owner's manual.
- Do not dispose of the batteries in a fire. The cells may explode. Check with local codes for possible special disposal instructions.
- Do not open or mutilate the batteries. Released electrolyte is corrosive and may cause damage to the eyes or skin. It may be toxic if swallowed.
- Exercise care in handling batteries in order not to short the batteries with conduction materials such as rings, bracelets, and keys. The batteries or conductors may overheat and cause burns.
- Do not attempt to recharge the batteries identified for use with this product. The batteries may leak corrosive electrolyte or explode.

- Do not attempt to rejuvenate the batteries identified for use with this product by heating them. Sudden release of the battery electrolyte may occur causing burns or irritation to eves or skin.
- When replacing batteries, all batteries should be replaced at the same time. Mixing fresh and discharged batteries could increase internal cell pressure and rupture the discharged batteries.
- When inserting batteries into this product, the proper polarity or direction must be observed. Reverse insertion of the batteries can cause charging, and that may result in leakage or explosion.
- Remove the batteries from this product if the product will not be used for a long period of time (several months or more) since during this time the batteries could leak in the product.
- Discard "dead" batteries as soon as possible since "dead" batteries are more likely to leak in a product.
- 11. Do not store this product, or the batteries identified for use with this product, in high-temperature areas. Batteries that are stored in a freezer or refrigerator for the purpose of extending shelf life should be protected from condensation during storage and defrosting. Batteries should be stabilized at room temperature prior to use after cold storage.

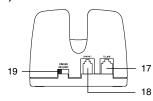
#### SAVE THESE INSTRUCTIONS

## **LOCATION OF CONTROLS**

#### Handset



#### Cradle (rear)



- Receiver
- . Tone/Pulse
- 3. LCD Display
- s. LCD Dispia
- Review (up) ▲ / (down) ▼
- Key Pad
- 6. Redial
- 7. Flash
- 8. Mouth Piece (Transmitter)
- 9. New Call LED

- 10. Receiver Volume Control
- 11. Backlit LED
- 12. Call Back
- 13. Erase
- 13. Erase
- 14. Comfort Grips
- 15. Store
- 16. Memory
- 17. Telephone Line Jack
- 18. Handset Jack
- 19. Ringer Hi/Lo/Off

#### **CONGRATULATIONS!**

You have purchased a CID154, Call Waiting\*\*/Caller ID\* Sport Telephone manufactured to the highest standards of Conairphone™. Before installing and operating, be sure to read this manual.

## **GENERAL INFORMATION**

#### UNPACKING

This package contains:

- CID154 Call Waiting\*\*/Caller ID\* Sport Telephone
- Owner's Manual
   Trails Market Control
- · Fully Modular Coil Cord
- · Fully Modular Telephone Line Cord
- Quick Setup Guide
- Important Notice
- Two (2) Memory Index Labels
- · Warranty Card

If anything is missing or damaged, contact the place of purchase. Keep the packaging to transport telephone.

For your reference, keep a record of the date purchased. Please save the sales receipt for the warranty reference.

Date of Purchase \_\_\_\_\_

## **INSTALLATION INSTRUCTIONS**

### Follow these precautions:

- a. Never install telephone wiring during a lightning storm.
- Never install telephone jacks in wet locations unless the jack is specifically designed for wet locations.
- Never touch uninsulated telephone wires or terminals unless the incoming telephone line has been disconnected at the network interface.
- d. Use caution when installing or modifying telephone lines.

## **INSTALLATION**

## **Choose Your Location**

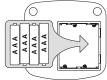
Your unit must be placed on a hard flat surface and connected to the telephone wall jack. Allow at least one inch to the rear and four inches above the unit for ventilation.

#### To Install 4 AAA Batteries

Batteries are required for the Caller ID functions and Telephone operations of the unit.

#### To install batteries

- 1. Open the battery door by pulling back the latch.
- 2. Install four (4) AAA alkaline batteries (not included).
- Snap the battery door back into place.



#### To replace batteries

The CID154 will signal you when the batteries become weak and need replacement. Once battery power has been sufficiently drained, the CID154 will appear the picon on the LCD display. Replace the AAA batteries with four (4) fresh ones, and keep the line cord plugged in between the phone and wall outlet in order to maintain the Caller ID and Speed Dialing memories. If you do not install fresh batteries within 2 minutes, your Caller ID and telephone memory information may be lost.

## **SETTING UP YOUR CID154**

DO NOT CONNECT the line cord to the wall outlet until the Caller ID setup has been completed.

The LCD shows 'ENTER LANGUAGE' followed by a choice of 3 languages (English, Spanish, French). If your display does not appear this way, press and hold both [▲] and 「▼] for 4 seconds.

The LCD then shows 'ENG ESP FRA'.

NOTE: The 'ENG' is blinking. Press [▲]

or [▼] to select 'ENG', 'ESP', or 'FRA'.

Press [ERASE] to confirm.

-ÈŅĢ- ESP FRA

Once ENG is selected, the LCD shows 'LCD CONTRAST'.

Press  $[\blacktriangle]$  or  $[\blacktriangledown]$  to adjust five levels (from 1 to 5, default is 3) contrast of LCD.

12-3-45 LCD CONTRAST

Press [ERASE] to confirm.

Once contrast is set, the LCD shows 'ENTER AREA CODE'. The first digit '-' of the area code will blink. Press [▲] or [▼] to enter the area code.

\*--ENTER AREA CODE

Press [ERASE] to confirm and go to next entry.
Repeat above steps until 3-digit area code is set.

The LCD shows 'TOTAL:00 NEW:00', which means both the total call and new call counter are zero.

(2:00™ (/0 ( TOTAL:00 NEW:00

## **CONNECTING THE TELEPHONE**

- Plug one end of the telephone line cord into the TEL. LINE iack at the rear of the cradle.
- Plug the other of the telephone line cord into the modular wall jack.
  - With a four prong style jack, simply use a plug in modular adapter.
- Connect the coil cord to the jack in the handset and the HANDSET jack at the rear of the cradle. Then put the handset into the cradle.

### **TELEPHONE FEATURES**

#### Tone/Pulse Switch

Set switch to your type of service. If you don't know whether you have tone or pulse:

- 1. Put the switch on TONE.
- When you have a dial tone, press any key on the keypad. If the dial tone stops, leave it on TONE. If not, change the setting to PULSE.

#### **Receiver Volume Control**

The receiver volume control is located on the handset of your phone. This enables you to adjust the receiver volume from normal (NORM) to high (HI) for a better listening level.

## Ringer Off/Low/High

Your CID154 features a harmonic dual tone ringer that can be adjusted from a loud (HI) to a soft (LO) sound level. When you don't want to be disturbed, slide the switch to the OFF position. You can still make outgoing calls without being disturbed by incoming calls.

#### **Pause**

Whether you have Tone or Pulse service, you can insert a 4-second PAUSE into the dialing or storing of a number into memory in order to access custom and telebanking services, long distance, etc. Press [REDIAL] at the desired point in the number. Press [REDIAL] again if an additional 4 seconds is needed.

#### **Redial Button**

Automatically redials last number called (up to 32 digits). If the number was busy or unanswered:

- 1. Lift the handset.
- 2. Press [REDIAL].

#### Flash

The FLASH button can be used to obtain a new dial tone after ending a call. The FLASH button is also a useful feature for special telephone services such as Call Waiting and Three-Way Calling.

Note: These special telephone services must be subscribed to separately from your local phone company.

## **Backlit LCD Display**

For better visibility in a dim light, a backlit LCD display is provided with batteries installed. The backlit LED will light up when lifting up the handset from the cradle, receiving an incoming call or pressing any key. It will turn off after 10 seconds when no key is pressed.

## **TELEPHONE OPERATION**

#### Receiving a Call

- When you receive a call, the phone will ring and the LCD will display the name and telephone number of the caller. If you want to talk to the caller, pick up the handset and use it like any basic telephone.
- 2. Replace the handset to the cradle to release the telephone line when your conversation is completed.

#### Dialing a Call

- 1. Pick up the phone and wait for a dial tone.
- Press the keypad for the telephone number you wish to dial. The display will show the number that you dialled on the keypad. If you dial a number over 14 digits long, it will show the last 14 digits only.

## Tone/Pulse Combination Dialing

Combination dialing is useful to subscribers of Pulse (rotary) service who wish to gain access to various low-cost long-distance or automated computer services otherwise not available to them.

- With the TONE/PULSE switch in the PULSE position, dial the phone number.
- 2. Press [\*], and your telephone will change to TONE dialing mode.
- Dial your code/authorization number. When your call is completed, your telephone will automatically return to the pulse dialing mode.

**NOTE:** Combination dialing can also be stored into the memory for one-touch access to your long distance or automated computer service.

## **BASIC MEMORY PROGRAMMING**

The CID154 comes with 10-memory dialing.

NOTE: Your local phone company restricts the time you can have the handset off the base (off-hook).

Pick up the handset, and press [STORE] to enter memory store.



Press the keypad to enter the number that you want to program. The LCD on the back of the handset confirms the numbers you entered.

Press [STORE]. The 'MEM' will be displayed on the right corner of LCD.



Press the memory location (0 to 9) on the keypad. The LCD will then return to the off-hook status.

#### Copy from the Caller ID to Telephone Memory

Pick up the handset, press [▲] or [▼] until the Caller ID memory location to be copied appears on the LCD. Press [STORE] twice to enter memory store. The 'MEM' will be displayed on the right corner.

Press the memory location (0 to 9) on the keypad. The LCD will then return to the off-hook status

If no key is pressed within 8 seconds, the LCD will return to the off-hook status.

Repeat the above steps to store a different number in the same speed dial location, or to store a new number in a different speed dial location.

#### NOTES:

- · Pressing [REDIAL] will place a 4-second PAUSE into the number. Which may be required for accessing special phone services.
- You can store a number with up to 16 digits maximum. Only the last 14 digits will be displayed.

## **MEMORY DIALING**

Pick up the handset to make your call.

Press [MEM] [0] ... [MEM] [9] for one of the 10 memory locations to be dialed.

## **CALLER ID OPERATION**

NOTE: The unit displays caller ID information if you have subscribed this service

If an incorrect, invalid or incomplete Caller ID signal is received, the LCD shows '-I INF FRROR-'

9:08 \*\* 3/26 -LINE ERROR-

If only the caller's phone number is received, the LCD shows the caller's phone number with the time and date it was received. The 'NEW' icon turns on and New Call LED blinks

NEW 9: 12 M 3/25 01 987-654-32 (0

If both the caller's name and phone number are received, the LCD shows the caller's name and phone number. SMITH MARY with the time and date it was received.

... 9: 18<sup>...</sup> 3/26 ... 203-555- 1234

The 'NEW' icon turns on and NEW CALL LED blinks.

If the name and number are not available due to the caller's restriction. the LCD shows '-PRIVATE CALL-' with the time and date received. The 'NFW' icon turns on and New Call LED blinks

NEW 9:35 M 3/26 MH -PRIVATE CALL-

If the name and number are not available, the LCD will show '-UNAVAILABLE-' with the call's time and date. The 'NEW' icon turns on and New Call LED blinks.

NEW 9:38 AM 3/25 CHILD -UNAVAILABLE-

If no key is pressed within 20 seconds, the LCD will show the 'Answer-Ready' mode, and display the total call counter, |TOTAL:04 NEW:04 new call counter, current time and date.

9:40 \*\* 3/26

## **Receiving Call Waiting Caller ID**

When you are on an existing phone call, your CID154 will display incoming call waiting Caller ID information.

- 1. You will hear a beep and the telephone will be muted momentarily while the LCD display shows the Caller ID information of the second caller.
- 2. The NEW CALL LED indicator and "CALL WAITING" icon will flash.

NEW 9:45 AM 3/25 CALL CALLS 111-222-3333

3. When you press the [FLASH] button | CALLER'S NAME or hook switch to access the call waiting call, the LCD will display the talk timer.

#### IMPORTANT:

You must subscribe to call waiting Caller ID service from your local telephone company in order to receive call information.

## **VIEW THE CALLER ID MEMORY**

If you have new calls ('NEW' icon and New Call LED is lit). Press [▲] or [▼] to read all of the most recent calls. The CALL# will decrease.

Once all the new calls have been read, 'END OF NEW CALL' will be displayed.

Press [▲] to view the oldest calls, or press [▼] to view the most recent calls

NOTE: After you view all the calls in memory, the LCD will show 'END OF LIST'.

#### NOTES:

- 1 The New Call LED will blink until all the new Caller ID data has been reviewed.
- 2. If the 'RPT' icon is turned on, you have received multiple NEW calls from the same number.
- 3. If you receive a call from a number stored in (previously reviewed) memory, the data in memory will be replaced with the new call's time and date and the 'NEW' icon will be turned on.

If no key is pressed within 15 seconds, the LCD will show the 'Answer-Ready' mode, and display the total call counter, new call counter, current time and date.

## **ERASE THE CALLER ID MEMORY**

With the handset hung up on the base.

#### Erasing a single call

Press A or To for the Caller ID memory location to be reviewed. To clear a single Caller ID memory location, press [ERASE] twice quickly.

The data for that call will be erased, and the CALL# and Caller ID information will be updated.

#### Erasing all calls

After all new message being reviewed, press and hold [ERASE] for 3 seconds. The message 'ERASE ALL CALLS' will appear to confirm your action. Press [ERASE] to clear all the information, then the message 'NO CALLS' appear.

Both the total call and new call counters will become zero, and the current time and date will be displayed.

**NOTE:** All new calls must be reviewed before clearing the entire memory.

## CALL BACK (REDIAL) FROM THE CALLER ID MEMORY

With the handset hung up on the base press [▲] or [▼] to find the Caller ID memory location to be redialed.

Press [CALL BACK] twice to redial, the LCD shows 'PICK UP CALL'.

Pick up the handset to make your phone call.

With the handset off hook, press [▲] or [▼] to find the Caller ID memory location to be redialed. Press [CALL BACK] twice, the number will then be dialed automatically.

## WHEN THE CALLER'S PHONE NUMBER HAS A DIFFERENT AREA CODE FROM THE PRESET:

The long distance dialing digit '1' will be inserted automatically during Caller ID memory call back.

Press [CALL BACK], 11-digit number will blink. Press [CALL BACK] again to confirm to dial the 11-digit number.

## WHEN THE CALLER'S PHONE NUMBER HAS THE SAME AREA CODE AS THE PRESET:

The long distance dialing digit '1' and the 3-digit area code will be deleted automatically during Caller ID memory call back.

Press [CALL BACK], 7-digit number will blink. Press [CALL BACK] again to confirm to dial the 7-digit number.

**NOTE:** Your telephone company may require a different format for making out-of-area (toll) calls WITHIN your area code. See the next section for the procedure to obtain the applicable toll-call format for your phone company.

WHEN YOUR TELEPHONE COMPANY REQUIRES YOU TO DIAL OTHER THAN A 7-DIGIT NUMBER (SAME AREA CODE) OR 11-DIGIT NUMBER (DIFFERENT AREA CODE) TO MAKE TOLL CALLS WITHIN YOUR AREA CODE, FOLLOW ONE OF THE 4 OPTIONS BELOW FOR CALLER ID CALL BACK.

## Option 1

1+Area Code+7-Digit Number (11 digits)

#### Option 2

1+7-Digit Number (8 digits)

### Option 3

Area Code+7-Digit Number (10 digits)

## Option 4

7-Digit Number Only.

## Follow the procedure below to select one of the four options for Caller ID call back.

With the handset hung up on the base.

- 1 Press [▲] or [▼] to find the Caller ID memory location to redial. Press [CALL BACK], the 7-digit number (if same area code) or 11-digit number (if different area code) will blink.
- 2. Press [▲] or [▼] to select one of the options.
- 3. Press [CALL BACK] again to confirm the dial.

## **CUSTOMER INFORMATION**

This equipment complies with Part 68 of the FCC rules and the requirements adopted by the ACTA. On the bottom of this equipment is a label that contains, among other information, a product identifier of US: DJTMT10BCID154. If requested, this number must be provided to the telephone company.

The applicable jacks (i.e. RJ11C) for this equipment are provided in the packaging with each piece of approved equipment. The jacks are certified by Universal Service Order Codes (USOC).

A plug and jack used to connect this equipment to the premises wiring and telephone network must comply with the applicable FCC Part 68 rules and requirements adopted by the ACTA. A compliant telephone cord and modular plug are provided with this product. They are designed to be connected to a compatible modular jack that is also compliant. See installation instructions for details.

The REN is used to determine the number of devices that may be connected to a telephone line. Excessive RENs on a telephone line may result in the devices not ringing in response to an incoming call. In most but not all areas, the sum of RENs should not exceed five (5.0). To be certain of the number of devices that may be connected to a line, as determined by the total RENs, contact the local telephone company.

If this equipment CID154 causes harm to the telephone network, the telephone company will notify you in advance that temporary discontinuance of service may be required. But if advance notice isn't practical, the telephone company will notify the customer as soon as possible. Also, you will be advised of your right to file a complaint with the FCC if you believe it is necessary.

The telephone company may make changes in its facilities, equipment, operations or procedures that could affect the operation of the equipment. If this happens the telephone company will provide advance notice in order for you to make necessary modifications to maintain uninterrupted service.

If you experience trouble with this equipment, disconnect it from the network until the problem has been corrected or until you are sure that the equipment is not malfunctioning.

Please follow instructions for repairing if any (e.g. battery replacement section); otherwise do not alter or repair any parts of device except specified.

Connection to party line service is subject to state tariffs. Contact the state public utility commission, public service commission or corporation commission for information.

This equipment is hearing aid compatible.

**NOTICE:** If your home has specially wired alarm equipment connected to the telephone line, ensure the installation of this (equipment ID if any) does not disable your alarm equipment. If you have questions about what will disable alarm equipment, consult your telephone company or a qualified installer.

**WARNING:** Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. Some cordless telephones operate at frequencies that may cause interference to nearby TV's and VCR's; to minimize or prevent such interference, the base of the cordless telephone should not be placed near or on top of a TV or VCR; and, if interference is experienced, moving the cordless telephone farther away from the TV or VCR will often reduce or eliminate the interference. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.

- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio TV technician for help.

### **ADDITIONAL INFORMATION**

- A. When your CONAIRPHONE™ is not in use make sure the handset is engaged into the base unit.
- B. Avoid rough handling, areas with excessive moisture heavy dust or extreme temperature.
- C. To clean, use mild detergent and slightly damp cloth, never use strong solvents or abrasives.
- D. Connecting this telephone to a coin operated telephone or a party line is prohibited by law.
- E. If it is determined that your telephone is malfunctioning, the FCC requires that it be disconnected from the modular outlet until the problem has been corrected.

#### **SERVICE**

According to FCC regulations, this equipment, which has been certified and registered by the FCC, may only be repaired by authorized persons. If repairs or adjustments are made by an unauthorized person, the FCC certification may be voided. Should you encounter any problems, please call the Conairphone™ toll-free Customer Hotline for assistance:

1-800-366-0937, Monday - Friday between the hours of 8:30 am - 9:00 pm and Saturday 8:30 am - 12:30 pm (EST).

You can also visit our website at www.conairphone.com

#### FOR IN-WARRANTY SERVICE:

Package your complete unit (including all adapters, line cords, and other accessories) and ship the unit postage prepaid\* and insured (for your protection) to:

CONAIRPHONE™

DEPT.: In Warranty Repair

7475 North Glen Harbor Blvd., Glendale, AZ 85307

Be sure to include your return address, proof of purchase, a daytime phone number, \$5.00 for postage and handling\*, and a brief explanation of your difficulties.

\*NOTE: California residents need only provide proof of purchase and should call 1-800-366-0937 for shipping instructions.

#### FOR OUT-OF-WARRANTY SERVICE:

You may call our toll-free Help Line for the price of a replacement before returning your unit. Please follow all instructions for In-Warranty service (above) to return your unit, and mark the package: DEPT.: Out-of-Warranty.

If you have called and know the cost of your replacement, please include this information with your unit for prompt service.

#### QUESTIONS?

STOP ... don't take unit back to the store. LOOK ... for the toll-free "help" telephone number. LISTEN ... as our experts talk you through the problem.

For immediate answers to your questions regarding operation, missing parts or installation, call:

CONAIRPHONE™ HOTLINE AT:

1-800-366-0937

#### LIMITED WARRANTY

This Conairphone™ is warranted to the original purchaser to be free from defects in materials and workmanship under normal installation, use, and service for a period of one (1) year from the date of purchase as shown on the purchaser's receipt.

The obligation of Conairphone™ Retail Sales under this warranty shall be limited to repair or replacement (at our option) during the warranty period of any part which proves defective in material or workmanship under normal installation, use, and service, provided the product is returned to Conairphone™ or to one of our authorized Service Centres TRANSPORTATION CHARGES PREPAID. Products returned to us or to an Authorized Service Center must be accompanied by a copy of the purchase receipt. In the absence of such purchase receipt, the warranty period shall be one (1) year from the date of manufacture. To obtain service under this warranty, return the defective product to the service center nearest you together with your sales slip and \$5.00 for postage and handling. (California residents need only provide proof of purchase). You may also have other warranty rights which vary from state to state.